

DELIVER BY 5PM ON*

MM / DD / YY

*SEE REVERSE FOR WORKING DAYS

DOCTOR _____ PHONE _____

EMAIL ADDRESS _____

ADDRESS _____ CITY / STATE / ZIP _____

PATIENT NAME _____ AGE _____ MALE FEMALE

- ENCLOSED WITH CASE**
- Impression
 - Models
 - Bites
 - Screws
 - Other: _____

- PLEASE SEND**
- Prescriptions
 - Boxes
 - Airbills

FIXED

All Ceramic

- vhBruxer™ ◀
- vhBruxer EZ™
- vhBruxer Facing
- E.max
- Porc. to Zirconia

Porcelain Fused to Metal


- High Noble
- Semi-Precious ◀
- Non-Precious

Full Gold

- High Noble Yellow
- Noble Yellow ◀
- Noble White
- Non-Precious

Porcelain Butt Margin

Collar Design **Pontic Design**



IF INSUFFICIENT ROOM:

- Trim Opposing
- Call to Discuss ◀
- Reduction Coping

REMOVABLE

Partial Denture

- All Acrylic (Flipper)
- Flexible
- Cast Framework

Full Denture

- Custom Tray
- Bite Block
- Set-Up
- Finish

Nightguard

- Upper Lower
- Thermoplastic
- Hard
- Hard/Soft
- Soft

vhDigital Denture

Upper Lower

◀ = Standard VHDS design and material preference if an option is not selected

IMPLANTS

Implant System _____

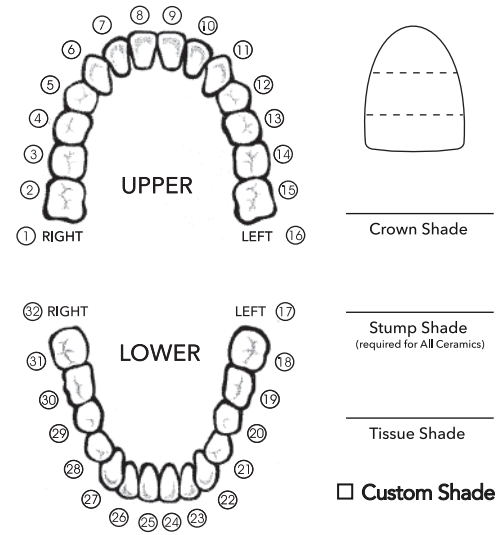
Implant Site	Implant Size
# _____	_____
# _____	_____
# _____	_____

- VHTi™ Custom CAD/CAM Titanium Abutment & Crown
 - PFM Crown
 - vhBruxer™ Crown ◀
 - Zirconia Crown (layered)
 - vhBruxer™ Facing
 - Yellow Hue
 - Screw-Retained
 - Cementable
- VHzi™ Custom CAD/CAM Zirconia Abutment & Crown*

*This package includes an E.max Crown

 - Screw-Retained
 - Cementable
- VH1™ Custom CAD/CAM vhBruxer One-Piece Abutment & Crown Screw-Retained (Ti base abutment)
- Cement-retained if screw-retained unattainable

INSTRUCTIONS



DOCTOR SIGNATURE _____

DATE _____

LICENSE NUMBER _____

IN-LAB SERVICES & WORKING TIMES

ESTHETIC SERVICES

CERAMIC TO METAL RESTORATIONS - 10 DAYS

CROWN & BRIDGE RESTORATIONS - 10 DAYS

ALL CERAMIC RESTORATIONS

vh Bruxer™ - 5 DAYS

vh Esthetic EZ™ (posterior) - 5 DAYS

E.max (posterior) - 5 DAYS

E.max (anterior) - 10 DAYS

vhBruxer Facing - 10 DAYS

ADDITIONAL ESTHETIC SERVICES

Diagnostic Wax - 5 DAYS

Provisional Crown - 5 DAYS

GUIDED SURGERY SERVICES

VHGUIDE™ PACKAGE

Diagnostic Work-up, Model Scanning or Dual Scan, Digital Treatment Plan, Web Meeting, Surgical Template (1-3 Sites), Surgical Restorative Reports, & Viewer

CLEAR ALIGNER THERAPY SERVICES

VHALIGNER

Complete Clear Aligner Work-up & Planning, Client Access Portal to Submit, Track, Review & Approve Smile Summary, Delivered in 7 Days from Approval, Manufactured in the US, & FDA 510(k) Cleared

Final Retainer - 7 DAYS

IMPLANT SERVICES

ABUTMENTS & CROWNS

VH1™ - 7 DAYS

VHTi™ - 10 DAYS

VHZi™ - 10 DAYS

REMOVABLE SERVICES

SET-UPS

Denture Set-up - 5 DAYS

Partial Set-up - 5 DAYS

Immediate Denture - 7 DAYS

PROCESS & FINISH

Flipper - 3 DAYS

Denture/Partial - 5 DAYS

Denture Duplicate - 2 DAYS

Denture/Partial Bite Rim - 3 DAYS

Denture Reline Hard/Soft - 2 DAYS

Denture/Partial Reline - 2 DAYS

Partial Cast Framework - 10 DAYS

Custom Tray - 2 DAYS

Essix Retainer - 2 DAYS

Please allow full working time for each product selected. Working times are not guaranteed and do not include weekends or holidays. Rush service must be prescheduled by calling (480) 730-5998.

terms, warranties, and customer agreement

TERMS: For your convenience, we accept VISA, MASTERCARD and AMERICAN EXPRESS. Payments not received within 30 days of statement date are subject to a 2% per month service charge. Account balances exceeding 60 days will be placed on C.O.D. All costs for collection on any account will be the responsibility of the debtor including attorney fees. Prices subject to change without notice.

WARRANTY INFORMATION: Van Hook Dental Studio is committed to providing exceptional products and services to our customers. To ensure that our customers are pleased with our work we have a one year guarantee on all of our completed cases from the date of invoice.

CUSTOMER AGREEMENT*:

- Doctor has the right to inspect product prior to acceptance in a reasonable time and manner. Failure to reasonably notify and return product within 10 business days after receipt of product to Van Hook Dental Studio shall constitute acceptance.
- Please simply return the original case with model work and we will adjust, repair or remake the case at no charge.
- There are no refunds on any fabricated custom dental prosthesis.
- If a cancellation of case occurs during the fabrication process we would immediately stop production and charge you the costs incurred to that point. No refunds will be issued, only lab credit.

*This agreement shall be construed in accordance with, and governed by, the state of Arizona.

WHAT IS NOT COVERED:

- Cash refunds for any appliance
- Costs incurred for removal or reinsertion (including inconvenience, lost chair time, lost wages, or pain and suffering).
- Product or shade change different from the original prescription.
- Van Hook Dental Studio inquiring about the impression, margins, die or photos. However, the dentist approved and requests to go to completion on case.
- Prosthesis returned to us that show alterations by others, abuse or misuse.
- Interim prosthesis (30 day warranty from date of invoice)

RETURNS:

- For all unopened implants and components, there is a restocking fee of 15%.
- Returns must be completed within 14 days.

OUR QUALITY, CRAFTSMANSHIP & MATERIALS ARE GUARANTEED FOR ONE YEAR

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Van Hook
DENTAL STUDIO